IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Bishop et al. Group Art Unit: 2456

8 Examiner: Fan, Hua 8

Serial No.: 10/825,025 Filed: April 15, 2004

Confirmation No.: 7494

8 8

For: Control Service Capacity

Attorney Docket No.: AUS920040026US1

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450

RESPONSE TO OFFICE ACTION

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0457. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0457.

In response to the Office Action of April 5, 2010, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 16 of this paper.